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Mr. Kirk M. Vieselmeyer, P,E. Elmira Structures, Inc. 66 Philo Road West Elmira, NY 14903 1-21-13

Dear Kirk;

Being in business myself I know that customers always take the time to complain about anything that is wrong but almost never take the time to let us know when we do something right, thus I wanted to take this opportunity to let you know that You and Your Company did something right.

I am writing this letter in reference to the recent pre-engineered addition to our existing building that you completed for us at 43 Industrial Park Blvd. Elmira, NY. In my line of work as COO of CFE Inc. I've had many opportunities to work with many companies, some good and some not so good. I would like to say that working with your company has been one of, not only the good, but great experiences that I have had. You and your employees' did everything as promised and did it with both great quality and professionalism. Your Superintendent and Foreman always took the time to talk to me about any questions or concerns and did not make me feel like I was intruding on their schedule.

So again, thank you for the great job and if we have any building needs in the future we will definitely give you a call. Feel free to share this letter with your employees and potential future customers. If any of them would like to talk to me or see an example of your work feel free for them or you to call me.

Sincerely,

Dale McKinney Vice President/COO

CFE, Inc.

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